



Date: 17/01/2019
Nomination Number: 1462595
Nominator: Paige B

Nomination Detail

Nominee(s):

Reference #	Employee ID	Nominee Name	Transit
13883375		Cynthia Girard	00394 - SYLVAN LAKE BRANCH

"WHY" are you nominating?

Nomination Categories:

- Client First
- Collaboration
- Accountability
- Diversity & Inclusion
- Business Impact/Outcome
- Community Involvement
- Other

Highlight your nominee's (or team's) actions

I want to nominate Cindy for her effort on the counter. She is a casual and is not here often but when she is, I find I have many bookings from the day from her. The last shift she worked she told me she had booked four clients in to see me. She is definitely spotting opportunity and contributing towards business growth.

What impact did their actions have on our clients, partners and peers (Observed behavior and Results)?

Her impact is huge on our growth potential. She finds new business often, especially with her social connections in the area. She assists with team sales in this manor and is doing right by the clients as she finds potential needs they may have and sets them in the right direction to receive the best advice possible.

Please tell us...

Now that we have a sense of "why" please share a few more details as to what has compelled you to submit this nomination? Please tell us...
How did your nominee's actions align with RBC's Leadership Model and deliver on our vision of 'Doing what's right for our clients'?

- Drive to Impact
- Adapt Quickly, Always Learn
- Unlock the Potential of Our People

Speak Up for the Good of RBC

Cindy is a huge asset as mentioned above with her connections outside the bank. She has great skills at identifying additional needs of clients and engages in those conversations with ease.

In your opinion, where do you see alignment between their actions and our RBC Values?

Collaboration is a strong suit for Cindy. She is always engaging her peers and colleagues to assist our clients and win as one RBC.

Describe how they demonstrate RBC's growth mindset & Contribute to the success of their team in 'how' they act and deliver on our business priorities of:

N/A

N/A

Testimonials are very powerful proof points. Who else endorses this nomination and what did they have to say?

N/A

Why do you feel this example showcases behaviours and activities that go 'above and beyond' the normal expectations of your nominee's (or team's) role and day to day accountabilities?

N/A